

Return Policy & Instructions

Steel-Toe-Shoes.com has a 30 day return policy. This allows you up to 30 days to decide whether you want to keep your order or ship it back for a return or exchange.

Steel-Toe-Shoes.com requires that all returns and exchanges be received in new condition without any sign of wear. We ask that all shoes be returned in their original box and packaged inside separate box.

PLEASE FEEL FREE TO CONTACT US AT (715) 830-1029

**Steel-Toe-Shoes.com
Building F13, Suite 218
Mail Box 15
800 Wisconsin Street
Eau Claire, WI 54703-3578**

Cut and use as return label

Steel-Toe-Shoes.com

IMPORTANT RETURN INFORMATION

In the event of a return, please fill out the information on the back of this page to ensure proper credit and to help us better serve you in the future.

- 1) Include a copy of the packing slip with your return.
- 2) Packages must be returned pre-paid and for your protection, we recommend insured.
- 3) Place shoe and its original box into a shipping carton to prevent recartoning charges.
- 4) Exchanges will be received within 4-5 business days from the time we receive your original item in our warehouse.
- 5) Questions: Email us at sales@steel-toe-shoes.com

Steel-Toe-Shoes.com
Return/Exchange Form

Complete this form and include with your return

1) Name: _____

2) Address: _____

3) Phone #: _____

4) Order # From E-mail: _____

5) E-Mail contact: _____

*** We must have your order number in order to process your return.**

How would you like us to process your return?

EXCHANGE
Exchange Information:

ITEM	SIZE	WIDTH
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REFUND

Make sure you have the best fit possible by following these guidelines.

- Test your new shoes on a clean, indoor carpeted surface for a minimum of 1 hour to be positively certain you've got the right fit.
- Perform this test at the end of the day. Feet swell throughout the day and an end-of-day test ensures a proper fit.
- Wear your normal socks. The thickness of the socks you use will affect their fit.
- Relacing your shoes may give you a better fit.
- Still having a fit problem? Return new, unused shoes within 30 days for a full refund or exchange.

YOUR SHOES FIT IF:

- You have a thumbnail's width between the end of your toe and the tip of the shoe.
- Your heel and instep are snug, but not tight.
- Your arch matches the shoe's arch pad.

BIGGER IS BETTER!

