Return Policy & Instructions

Steel-Toe-Shoes.com/MidwestBoots.com has a 30 day return policy. We require that all Returns and Exchanges be received in new clean condition without any sign of wear. We ask that all shoes be returned in their original box and packaged inside a separate box.

*** No returns or exchanges on accessories.**

Please feel free to contact us at 1-866-737-7775

Steel-Toe-Shoes
MidwestBoots
800 Wisconsin Street
Mail Box 15
Building 2, Room 110
Eau Claire, WI 54703

Cut and use as return label for Steel-Toe-Shoes and MidwestBoots

Important Return Information

In the event of a return, please fill out the information on the back of this page to ensue proper credit and to help us better serve you in the future.

1) Include a copy of your email confirmation with your return.

2) Packages must be returned pre-paid and for your protection, we recommend the package be insured.

3) Place shoe and its original box into a shipping carton to prevent recartoning charges.

4) Exchanges will be received within 4-8 business days from the time we receive your original item in our warehouse.

5) Questions: Email us at sales@steel-toe-shoes.com or sales@midwestboots.com

LOOKING FOR YOUR INVOICE?

Your invoice has been sent to the e-mail address you provided when ordering from Steel-Toe-Shoe.com or MidwestBoots.com. Should you need to return or exchange your shoes, please provide the invoice number so we can identify your order to credit your account. Thank you for ordering from Steel-Toe-Shoes.com, or MidwestBoots.com

Steel-Toe-Shoes.com/MidwestBoot.com
Return/Exchange Form

Complete this form and include with your return

1) Order # From Email: _____

2) Name: _____

3) Address: _____

_____

_____

4) Phone #: _____

5) E-mail Address: _____

*** We must have your order number in order to process your return.**

How would you like us to process your return?

❒ **Exchange Information:**

_____	_____	_____
ITEM	**SIZE**	**WIDTH**

❒ **Refund**

Reason for Return/Exchange:

_____

_____

_____

Make sure you have the best fit possible by following these guidelines.

- Test your new shoes on a clean, indoor carpeted surface to be certain you've got the right fit.
- Perform this test at the end of the day. Feet swell throughout the day and an end-of-day test ensures a proper fit.
- Wear your normal socks. The thickness of the socks you use will affect their fit.
- Problem fitting, try relacing your shoes.
- Still having a fit problem?
  Return within 30 days for a full refund or exchange. (We require that all Returns and Exchanges be received in new clean condition without any sign of wear)

Your Shoes Fit If:

- You have a thumbnail's width between the end of your toe and the tip of the shoe.
- Your heel and instep are snug, but not tight.
- Your arch matches the shoe's arch pad.